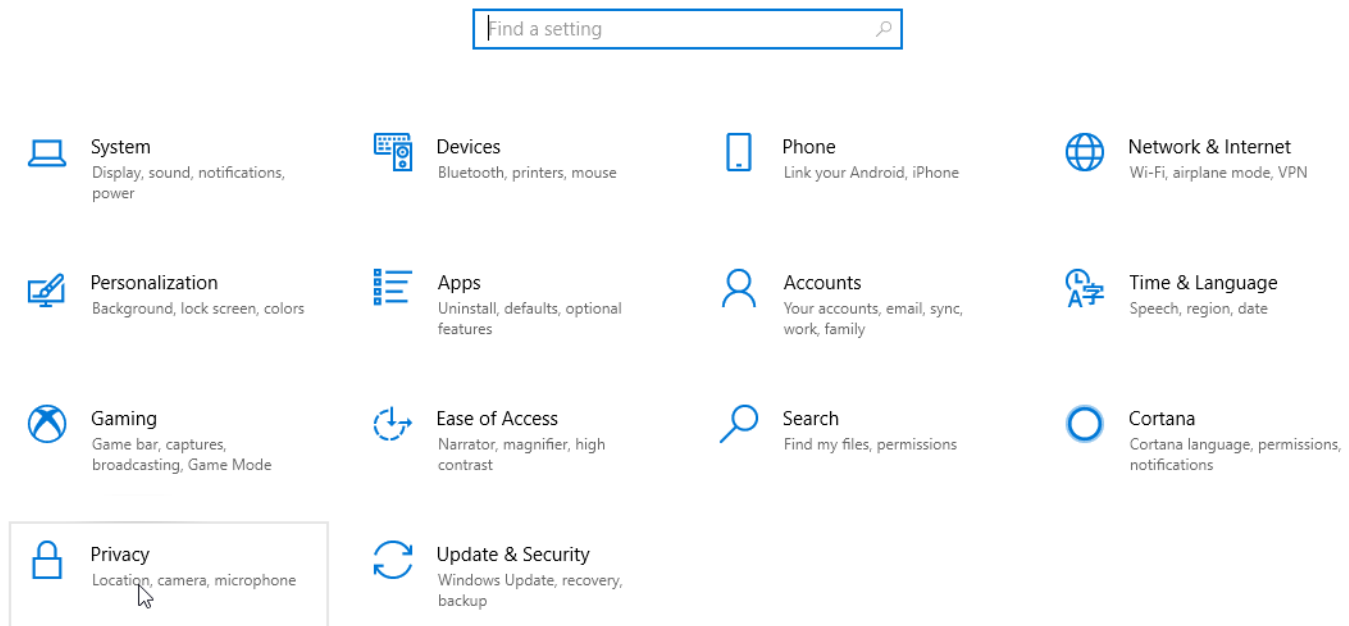


# Camera/Mic Access

On Windows 10 machines, Zoom might not be allowed to access your Camera or Microphone. To fix this, go to Start > Settings, then find "Privacy."

## Windows Settings



Go to the App Permissions > "Camera" and "Microphone" settings

Home

Find a setting

Privacy

Windows permissions

General

Speech

Inking & typing personalization

Diagnostics & feedback

Activity history

App permissions

Location

Camera

Microphone

Voice activation

Notifications

Account info

Contacts

Calendar

## Camera

### Allow access to the camera on this device

If you allow access, people using this device will be able to choose if their apps have camera access by using the settings on this page. Denying access blocks Microsoft Store apps and most desktop apps from accessing the camera. It does not block Windows Hello.

Camera access for this device is on

Change

### Allow apps to access your camera




If you allow access, you can choose which apps can access your camera by using the settings on this page. Denying access blocks apps from accessing your camera. It does not block Windows Hello.

☒ On

Some desktop apps may still be able to access your camera when settings on this page are off. [Find out why](#)

### Choose which Microsoft Store apps can access your camera

Turning off an app prevents it from directly accessing your camera. It does not prevent the app from accessing the camera indirectly through the Windows' Camera app. To prevent apps from also accessing the camera indirectly using the Windows' Camera app, you must also turn off access to the Camera app in the following list.

	3D Viewer	<input checked="" type="checkbox"/> On
	App connector	<input checked="" type="checkbox"/> On
	Camera	<input checked="" type="checkbox"/> On

Make sure "Allow apps to access your camera" or Microphone is set to "ON"

# Camera

## Allow access to the camera on this device

If you allow access, people using this device will be able to choose if their apps have camera access by using the settings on this page. Denying access blocks Microsoft Store apps and most desktop apps from accessing the camera. It does not block Windows Hello.

Camera access for this device is on

Change

## Allow apps to access your camera

If you allow access, you can choose which apps can access your camera by using the settings on this page. Denying access blocks apps from accessing your camera. It does not block Windows Hello.



Some desktop apps may still be able to access your camera when settings on this page are off. [Find out why](#)

After changing this, you may have to restart the zoom client.

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Revision #3

Created 8 April 2020 22:18:47 by Shawn Hoy

Updated 10 April 2020 03:34:30 by Paul Nus