

Camera/Mic Access

On Windows 10 machines, Zoom might not be allowed to access your Camera or Microphone. To fix this, go to Start > Settings, then find "Privacy."

Windows Settings

Find a setting



System

Display, sound, notifications, power



Devices

Bluetooth, printers, mouse



Phone

Link your Android, iPhone



Network & Internet

Wi-Fi, airplane mode, VPN



Personalization

Background, lock screen, colors



Apps

Uninstall, defaults, optional features



Accounts

Your accounts, email, sync, work, family



Time & Language

Speech, region, date



Gaming

Game bar, captures, broadcasting, Game Mode



Ease of Access

Narrator, magnifier, high contrast



Search

Find my files, permissions



Cortana

Cortana language, permissions, notifications



Privacy

Location, camera, microphone



Update & Security

Windows Update, recovery, backup

Go to the App Permissions > "Camera" and "Microphone" settings

Home

Find a setting

Privacy

Windows permissions

- General
- Speech
- Inking & typing personalization
- Diagnostics & feedback
- Activity history

App permissions

- Location
- Camera**
- Microphone
- Voice activation
- Notifications
- Account info
- Contacts
- Calendar

Camera

Allow access to the camera on this device

If you allow access, people using this device will be able to choose if their apps have camera access by using the settings on this page. Denying access blocks Microsoft Store apps and most desktop apps from accessing the camera. It does not block Windows Hello.

Camera access for this device is on

Change

Allow apps to access your camera

If you allow access, you can choose which apps can access your camera by using the settings on this page. Denying access blocks apps from accessing your camera. It does not block Windows Hello.



Some desktop apps may still be able to access your camera when settings on this page are off. [Find out why](#)

Choose which Microsoft Store apps can access your camera

Turning off an app prevents it from directly accessing your camera. It does not prevent the app from accessing the camera indirectly through the Windows' Camera app. To prevent apps from also accessing the camera indirectly using the Windows' Camera app, you must also turn off access to the Camera app in the following list.

	3D Viewer	<input checked="" type="checkbox"/>	On
	App connector	<input checked="" type="checkbox"/>	On
	Camera	<input checked="" type="checkbox"/>	On

Make sure "Allow apps to access your camera" or Microphone is set to "ON"

Camera

Allow access to the camera on this device

If you allow access, people using this device will be able to choose if their apps have camera access by using the settings on this page. Denying access blocks Microsoft Store apps and most desktop apps from accessing the camera. It does not block Windows Hello.

Camera access for this device is on

Change

Allow apps to access your camera

If you allow access, you can choose which apps can access your camera by using the settings on this page. Denying access blocks apps from accessing your camera. It does not block Windows Hello.



Some desktop apps may still be able to access your camera when settings on this page are off. [Find out why](#)

After changing this, you may have to restart the zoom client.

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