

Zoom Phone - Simultaneous Ring Mobile

About

This document will describe how to enable cell phones to ring at the same time as desktop client when you want simultaneous ring to contact all devices.

Settings

You will first navigate to the application settings on your mobile device (gear box).

Once in the settings, the "Chat" settings will have a sub-section entitled "WHEN TO NOTIFY ME:".

Choose "Always, even if I am active on desktop" if you want mobile phone to ring even if you are on a desktop client. If you don't want your cell phone to ring while logged into desktop, leave it as "Only when I am not active on the desktop"



Chat

move messages with new replies to the bottom of the chat



Receive notifications for keywords

Not Set >

Notify me about new replies on messages I am following



Disable when in meeting



Do not disturb



WHEN VIEWING UNREAD MESSAGES IN A CHANNEL:

Start at the first unread

Start at the latest



WHEN TO NOTIFY ME:

Always, even if I am active on desktop



Only when I am not active on desktop

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